
COMMUNITY CREATIONS CLG

DIRECTORS' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2021



**COMMUNITY
CREATIONS**

COMMUNITY CREATIONS CLG

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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS DIRECTORS AND ADVISERS
FOR THE YEAR ENDED 31 DECEMBER 2021**

Directors

John McNamara (resigned 31 December 2021)
Conor Nolan
Nigel Heneghan (resigned 31 December 2021)
Ronan Costello (resigned 31 December 2021)
Fiona Ní Chinnéide (resigned 30 September 2021)
Amanda Fitzgerald
Emma Finn
Maria McCann
Laura Harmon (resigned 30 April 2022)
Barry Ryan
Suzanne Mulholland
Cíodán Ó Murchú
Tammy Donaghy (resigned 12 August 2021)
Caitlin Grant (appointed 1 May 2021)
Tara Doyle (appointed 1 March 2022)
Daniel Waugh (appointed 1 March 2022)
Conor Healy (appointed 1 March 2022)
Dermot O'Sullivan (appointed 14 April 2022)

Company registered number

384783

Charity registered number

20057923 & CHY 16212

Registered office

Seán MacBride House, 48 Fleet Street, Dublin 2

Company secretary

Ian Power (appointed 18 June 2021)
Clodagh O'Reilly (resigned 18 June 2021)

Chief Executive Officer

Ian Power

Independent auditors

Woods and Partners Limited, 2 Dublin Landings, North Wall Quay, Dublin 1

Bankers

Allied Irish Bank, Main Street, Ballyshannon, Donegal

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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS DIRECTORS AND ADVISERS
(CONTINUED)
FOR THE YEAR ENDED 31 DECEMBER 2021**

Solicitors

Meaghers Solicitors, 8 Exchange Place, IFSC, Dublin 1

COMMUNITY CREATIONS CLG

DIRECTORS' REPORT
FOR THE YEAR ENDED 31 DECEMBER 2021

The Directors present their annual report together with the audited financial statements of Community Creations Company Limited by Guarantee (the "Charity" or "Community Creations") for the year ended 31 December 2021. The Directors confirm that the Directors' report and financial statements of the Charity comply with the current statutory requirements, the requirements of the company's governing document and the provisions of the Statement of Recommended Practice ("SORP") "Accounting and Reporting by Charities" applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard 102 ("FRS102").

Community Creations is a registered charity and trades as spunout, Ireland's youth information website, and 50808, a free anonymous 24/7 messaging service providing everything from a calming chat to immediate support.

OUR MISSION & OBJECTIVESVision

A healthier Ireland with better outcomes for all young people.

Mission

To benefit the health and wellbeing of young people in Ireland by providing innovative digital youth information and support services.

Objectives

The main objectives for which Community Creations was established are as follows:

To benefit the young people of Ireland in the setting up and running of a youth information and support service that incorporates: (i) a website; (ii) a periodic magazine; (iii) an electronic support service that allows young people to seek help and/or advice; and (iv) ad hoc publications providing information relating to youth health and culture.

Community Creations has long fulfilled the first and fourth objectives through the spunout website. spunout is Ireland's youth information platform by young people, for young people. spunout also continues to publish its 'Survival Guide to Life' book for 16 - 19 year olds, fulfilling its second objective.

In order to deliver on its third objective Community Creations now operates 50808. 50808 a free 24/7 anonymous text service, providing everything from a calming chat to immediate support during a mental health or personal challenge, and connecting people to resources that can help them into the future.

STRATEGIC PLAN

Community Creations is guided by our strategic plan, 'Amplifying Impact', which initially covered the period 2018-2020 and was extended to the end of 2021 due to the impact of the Covid-19 pandemic. This strategy was produced for the spunout service and set out the aspiration to establish the service which was to become 50808. As in 2020, Covid-19 continued to impact on the planned activities of the Charity across both services in 2021. However, progress against all of the strategic objectives for both services was achieved throughout the year, building on the work done in 2020 to adapt our activities in response to the changed needs of young people amid significant public health restrictions.

An overview of progress towards our strategic goals in 2021 is set out below:

Goal 1 - THINK

Goal: Produce Insights on the Real-Time Needs & Views of Young People.

Aim: Contribute to research for evidence-based policy and practice.

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DIRECTORS' REPORT (CONTINUED)
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Objective: Producing informative analytics and insights.

2021 Update: Community Creations has continued to improve our ability to harness the potential of our service analytics and insights throughout 2021. The provision of both the spunout and 50808 services is driven by regular real-time insights from service users: in 2021, 96% of those surveyed reported their satisfaction with spunout's content quality, and 90% reported a helpful experience with 50808.

The top issues that people contacted 50808 about in 2021 were anxiety (32% of texters), depression (20%), isolation/loneliness (19%), suicide (18%) and stress (17%). The most common reasons given for texting 50808 were not having someone else to talk to (25% of texters), wanting to talk to someone that didn't know them (24%), being more comfortable texting than talking (17%), not having access to a therapist (15%) and being too embarrassed to talk in person or over the phone (13%).

Goal 2 - CREATE

Goal: Cultivate a Community of Talented Creators.

Aim: Build a resourcing pipeline of skilled and engaged talent.

Objective: Providing creative tools, resources and skills development opportunities.

2021 Update: Throughout 2021, Community Creations has continued to facilitate peer-to-peer education by supporting and publishing volunteer content made by young people, for young people. 122 new pieces of volunteer-created content were published on spunout in 2021.

We have also continually built up the skills profile of our volunteers: the members of our Youth Action Panel proposed and developed our 'Face Up to Fat-shaming' campaign and took part in our Action Panel Training Programme; and we trained 286 new Crisis Volunteers on the 50808 platform in 2021.

Our volunteer content creator options were also expanded with the addition of new focus groups and social media promoter roles in 2021; nine focus groups for specific projects were held throughout the year with over 70 young people in attendance, and 20 young people acted as promoters.

Goal 3 - SUPPORT

Goal: Open Gateway to Personalised Services and Supports.

Aim: A centralised online gateway to personal real-time supports.

Objective: Creating accessible pathways to real-time services and supports.

2021 Update: We have continued to signpost young people to a variety of services across all issue areas, and in 2021 we updated all service listings on the website as part of the development of our spunout Discovery tool project. We have also deepened our partnerships with youth information centres, facilitating greater engagement between young citizens and local services. Throughout the year, more than 3,500 conversations were held via our Youth Information Chat service partnership.

The most significant way in which Community Creations has advanced this goal in 2021 is through the continued operation and growth of the 50808 real-time crisis support service, which exchanged over 1.8 million messages through more than 53,000 supportive conversations this year. Throughout 2021, 50808 maintained a 90% helpfulness rating from texters amid a 63% year-on-year increase in conversation numbers.

Goal 4 - SHARE

Goal: Grow Our Active Community.

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DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2021

Aim: Grow our online community of engaged readers.

Objective: Delivering social first, video first, interactive and shareable content.

2021 Update: spunout has met our goal of doubling our number of annual readers over the lifetime of our current strategy, with more than 2 million visits from 1.7 million individuals in 2021. We have continued to make our platform more interactive and engaging for our readers by moving to a social, mobile and video first approach: 89 new videos were produced for spunout in 2021, and the service won Gold for Best Video Campaign (NGO) at the Social Media Awards.

ACTIVITIES & OUTCOMES IN 2021

Achieving Objectives - spunout - Theory of Change

The problem

The period between the ages of 16 to 25 is one of enormous transition in a person's life, presenting both challenges and opportunities. A lack of access to quality life information can cause problems for this age group. Young people experiencing marginalisation are at a particular disadvantage. Important life information for young people may be lacking, stigmatising, conflicting or presented in a way that does not make it easy to digest. Misinformation and disinformation are common, especially on social media. And in the presentation of information, young people's voices and the reality of their experiences are rarely heard. Not having access to appropriate life information can lead to harmful or uninformed decisions, which can harm young people, leave them disempowered and lead to them not fulfilling their potential, both while they are young and as they get older.

Our vision

An Ireland where all young people are empowered with the information they need to live their best lives.

Our mission

To provide young people throughout Ireland with information, tools, resources and opportunities to enable them to make informed decisions and be a positive force in their own lives and in their communities.

Our values

We are guided by the values of equity, empathy, and innovation, and we are an impact-driven organisation.

Our solution

Information by young people, for young people.

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DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2021

Level of engagement	What young people do	What spunout does	Outcomes
Non-users	Know that spunout exists	<ul style="list-style-type: none"> ● Stand out from the crowd and publicise the site in a way that appeals to young people ● Use diverse promotional strategies for a diverse audience, with a major emphasis on social media ● Ensure young people are able to access and use the site in multiple user-friendly ways ● Engage hard-to-reach groups of young people 	Young people feeling that support exists
Passive readers/	Read/view the information on spunout and spunout's social media channels	<ul style="list-style-type: none"> ● Implement the spunout equality lens ● Provide authentic, trustworthy, relevant, destigmatising, comprehensive information ● Adopt a non-judgmental approach rooted in our values of equity and inclusivity ● Highlight the use of professional and peer reviewers for quality assurance ● Follow the European Youth Information and Counselling Agency (ERYICA) Principles of Online Youth Information 	Young people feeling more informed
Active readers/	Act on the information on spunout and be further inspired by spunout	<ul style="list-style-type: none"> ● Provide information on possible next steps ● Always be dynamic, innovative and creative ● Encourage sharing of content 	Young people making more informed life choices

Achieving Objectives - spunout - Activities

spunout Content Production in 2021

In 2021, 410 pieces of content were published or substantially updated with new information.

Breakdown of newly created and published content:

- 89 new professionally produced factsheets, including:
 - 20 new Climate factsheets, 23 new Life factsheets, 12 new Covid-19 factsheets and 11 new Employment factsheets
- 106 existing factsheets updated including:
 - 48 Employment factsheets, 26 Life factsheets, 21 Covid-19 factsheets, 15 Mental Health factsheets and 10 Education factsheets
- 122 new 'Voices' pieces submitted by 83 young volunteers, on a wide range of topics including:
 - Mental Health (27), Life (20), Health & Wellbeing (18), Relationships (17), Sexual Health (13), Climate (11), Education (8), Employment (3), Gender (3), LGBTI+ (2)
- 89 new videos: 15 longform videos, 74 short form videos
- 2 new quizzes (Climate and Mental Health)
- 2 new podcasts (Climate)

spunout's response to Covid in 2021

Despite the availability of vaccines and easing of restrictions, 2021 was another challenging year for young people as the Covid-19 pandemic continued. spunout continued to provide clear, up to date information on the latest restrictions and public health guidance, and on how young people could prioritise their wellbeing during the crisis.

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We responded to vaccine misinformation by providing young people with simple guides to getting vaccinated. To demystify the process, we created a video in partnership with the Irish Pharmacy Union which documented Caitlin getting her Covid vaccine. This video was watched by 54,387 young people on TikTok alone and won Gold for Best Video Campaign (NGO) at the Social Media Awards.

The 'Our Next Chapter' campaign was our first of the year, and had a specific focus on supporting young people during the easing of Covid-19 restrictions. It focused on socialising again as Covid-19 restrictions loosened, recognising people's anxiety and providing advice on coping strategies and building resilience.

Health, Mental Health and Wellbeing campaigns

Our flagship Mental Health campaign of 2021, Open Minds, aimed to provide our readers with a deeper understanding of mental health as a spectrum, the impact of societal factors on mental health, and the ways in which language can perpetuate mental health stigma. As part of this campaign, we released a powerful lived experience video entitled 'How language affected my mental health', featuring a volunteer named Joseph speaking openly about living with bipolar disorder and the impact that language can have. Joseph's story reached more than 300,000 people on social media.

Our final campaign of 2021 was the 'Find Your Moment' campaign, which asked our readers to practice mindfulness and meditation. In addition to new factsheets and lived experience pieces, this campaign featured a 5-minute guided meditation and a 3-part mindfulness challenge video. The campaign reached almost 200,000 people on TikTok.

Climate campaigns

2021 was spunout's busiest year yet for climate action content. We had over 130,000 visitors to our climate content and published 20 new climate pieces throughout the year. We worked with the Environmental Protection Agency and the Community Foundation of Ireland on our most successful campaigns of the year: Sustainable Fashion & the Circular Economy. This campaign reached an audience of 299,169, and factsheets informing young people of the environmental impact of fast fashion and solutions for making more sustainable choices were read 19,868 times.

Together with our volunteers and youth climate activists, we called on young people to make their voices heard through the government's Climate Conversations consultation, reaching nearly 74,000 young people. We also reached 130,000 young people in the lead-up to the COP26 climate conference, as part of the Youth Climate Justice Fund 2021. This campaign included interactive content on social media, two online workshops, an interview where we put young people's questions to Minister for Environment, Climate and Communications, Eamon Ryan, and partnered with the RTÉJr podcast Ecolution to deliver an episode about COP26 hosted by three spunout volunteers.

Sexual Violence campaign

Our 'Better Than Before' campaign, made in partnership with the UCC Bystander Intervention Training Programme, aimed to equip young people with the information they need to recognise sexual violence and the tools to challenge and respond to it, focusing on those in a bystander position. We produced new articles on topics such as how to intervene against sexual violence and how to support someone who has experienced sexual violence, produced both expert-led videos and videos where young people shared their views on the topic, and worked with UCC Bystander Intervention to facilitate Bystander Intervention Training for 49 young people.

Education campaigns

The pandemic continued to pose unique stress and challenges to Leaving Cert students and CAO applicants in 2021. To support students, spunout wrote and updated several articles on sitting exams, creating a Leaving Cert study plan and receiving results. A new TikTok was created on 'Your Options after the Leaving Cert', which

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DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2021

became our top performing organic TikTok to date with over 1,419 engagements from 158,700 viewers. We also worked with the Irish League of Credit Unions on the 'Money on Your Mind' campaign, aimed at supporting new and returning college students with their financial wellbeing. A survey of 1,026 students revealed that 88% stressed about money either sometimes or all of the time, with 40% sometimes struggling to afford living expenses. spunout responded to these findings with five new factsheets covering topics such as how to create a budget, saving money as a student, how to get a loan, financial stress and investing.

Traveller Pride campaign

Traveller Pride took place in September where we shared content on social media to encourage people to learn more about the Traveller community in Ireland, youth groups for young Travellers and mental health supports for the Traveller community in Ireland. We worked with young Travellers in Crosscare featuring quotes about what makes them proud to be part of the Traveller community and what Traveller pride means to them. 'Johnny's Story', a lived experience video from a young Traveller, was launched in partnership with Pavee Point and received over 76,000 views.

spunout Wellbeing Academy (IBM Partnership)

In 2021, spunout developed an online Wellbeing Academy in partnership with IBM SkillsBuild and P-Tech Ireland. The academy includes information on topics such as body image, anxiety, relationships and digital wellbeing and was undertaken by 145 students from across Ireland in 2021.

spunout Discovery (funded by Rethink Ireland Innovate Together Fund)

spunout created our very own search engine in 2021 - spunout Discovery. This project was made possible through a grant from Rethink Ireland. A team from spunout worked with a number of technology partners to create a search engine that provides personalised supports and information for young people. This intuitive search engine was structured based on data from more than 2,000 articles, search engine and user data, and Action Panel feedback. spunout Discovery can now be found on the spunout homepage.

Volunteer content

Our top 5 volunteer-written pieces in 2021:

1. What I've learned about myself during the COVID-19 pandemic - 25,487 readers
2. The importance of raising awareness of cancer - 16,954 readers
3. How to spot the bad (and good) people in your life - 10,142 readers
4. My experience dating someone with anxiety - 7,027 readers
5. Non-academic activities to help land you a job - 5,497 readers

The spunout Youth Action Panel

The spunout Youth Action Panel is a group of 130 young volunteers from all across Ireland who provide essential strategic guidance, ensuring we remain youth-led and provide a service which is truly by young people, for young people.

The Action Panel is divided into five Regional Panels based on geography, as well as two additional panels ensuring participation of young people from the Traveller and BAME (Black, Asian and Minority Ethnicities) communities. These panels collectively nominate 35 members of the National Panel which proposed and developed our 'Face Up to Fat-Shaming' campaign in 2021.

In total, there were 40 official engagements held with the Action Panel in 2021, including regular check-ins, team building days and an end-of-year event. Action Panel involvement was also sought for external consultations with partner organisations such as BeLonG To and the Children's Rights Alliance.

Action Panel members also took part in our Action Panel Training Programme, with members selecting diversity

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and inclusion, personal and professional development, and interview preparation and employability as the areas in which they wanted to receive training.

The Youth Information Chat service

The Youth Information Chat (YIChat) is an online chat service hosted by spunout, which allows 16 to 25 year olds to get information and support from trained Youth Information Officers located in centres around Ireland. YIChat is a partnership between spunout, Youth Work Ireland, Crosscare, and YMCA Ireland. This service has been fully operational since April 2020.

Throughout the year, Youth Information Officers had over 3,500 conversations with young people and parents. YIChat also ran campaigns on LGBTI+ Pride, the Leaving Cert, the CAO, College Awareness Week, SUSI and Education Grants, and European Opportunities to Work, Volunteer and Study. YIChat ads are now on Facebook, Instagram and Tiktok where they have been seen more than 800,000 times throughout the year.

Achieving Objectives - spunout - Reaching KPIsspunout Readership in 2021

There were 2,078,052 visits to spunout in 2021, comprising 1,777,697 individual visitors accessing 2,702,371 pages of content.

spunout's organic performance on search engines accounted for 1.48 million visits (71% of the total), with a further 246,583 visitors (12%) coming through paid search engine ads and 171,540 (8%) from social media.

spunout Website Readership Demographics - Reader Survey 2021

Gender

- 59% women
- 37% men
- 4% non-binary
- In addition, 3% of respondents were transgender

County

- 30.8% based in Dublin
- Responses received from every county in the Republic of Ireland

Top 10 Most Read spunout Pages of 2021

1. What to do if your partner doesn't want to have sex - 169,238 readers
2. How to care for self harm wounds - 123,335 readers
3. 10 facts about climate change - 100,585 readers
4. Someone has threatened to share my nudes. What do I do now? - 79,710 readers
5. What is the difference between a close and casual contact? - 48,661 readers
6. How can I help someone in a toxic relationship? - 29,949 readers
7. What I've learned about myself during the COVID-19 pandemic - 25,487 readers
8. Your rights and the Gardaí - 22,986 readers
9. The difference between the combined pill and the mini pill - 22,887 readers
10. Applying for a student grant from SUSI - 22,634 readers

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DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2021

Achieving Objectives - spunout - Outcomes

Spunout Annual Reader Survey

Every year spunout conducts a survey of our readers which is designed to understand our readership demographics, their satisfaction with the service, and its impact on their lives. In 2021, a total of 1,001 respondents fully completed the reader survey.

Reader Satisfaction:

- 91% is satisfied or very satisfied with spunout's social media presence
- 96% is satisfied or very satisfied with our content quality
- 96% is satisfied or very satisfied with our content relevance
- 97% is satisfied or very satisfied with our language and tone

Overall Reader Outcomes:

86% agreed that they felt supported by spunout:

"spunout to me makes me feel supported with the information they provide on sensitive topics. I have turned to spunout for access to information I would otherwise feel embarrassed to ask for." - Woman, 22-25, Cork

89% agreed that they felt informed by spunout:

"The information shared on spunout.ie is relevant and makes me more aware of issues that I didn't even know I should be aware of. [It] has helped me feel more informed about things that I would be embarrassed to talk about as a young person... There's a lot of resources and links that makes it easier to reach out and get help. Also, makes me feel less alone about dealing with certain things." - Woman, 22-25, Sligo

77% agreed that spunout had helped them to make more informed decisions:

"spunout gave me an early on headstart in life." - Man, 18-21, Galway

78% agreed that spunout had helped them to be more open to seeking help:

"There's an open and caring atmosphere which generally promotes an outlook where seeking help is OK." - Man, 18-21, Dublin

Other notable effects of spunout on respondents' lives

"I found useful information on topics that were unbiased when feeling anxious about, for example, vaccines or gender identity." - Nonbinary, 18-21, Kerry

"I felt like an alien when covid started and your information and support helped me come back out of my shell and enjoy myself again" - Woman, 18-21, Wicklow

"I was worried about getting an apprenticeship with only my Junior Cert and spunout helped me out a lot." - Man, 16-17, Laois

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DIRECTORS' REPORT (CONTINUED)
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Achieving Objectives - '50808' - Theory of ChangeThe problem

Everybody will experience times when they need somebody to talk to about their problems – big or small – but:

- People do not necessarily have someone they can talk to in their immediate vicinity
- People might have someone to talk to, but not at the time they need them
- People might have someone to talk to, but not about the issues they want to discuss
- People might have someone to talk to, but they are worried about being judged and/or receiving unhelpful advice
- People may not be comfortable with the nature/format of available listening support services
- People may not wish to avail of clinical mental health services
- People may wish to avail of clinical mental health services, but there are barriers to access
- If people's need for emotional and practical support in a crisis is not met, they may end up in an inappropriate and/or harmful situation

Our vision

Everyone in Ireland has someone to talk to when they need it most.

Our mission

To offer a free 24/7 anonymous text service, providing everything from a calming chat to immediate support during a mental health or personal challenge, and connecting people to resources that can help them into the future.

Our values

People-centred, equitable, empathetic, innovative, safe, secure

Our three-ingredient solution: a proven model, secure technology and excellent people.

Proven model

We use the well-studied model (in use in the USA, Canada and the UK). In this model, texters can receive immediate text-based support 24/7. The goal for all text conversations is to de-escalate the difficult situations texters find themselves in, bringing them 'from a hot moment to a cool calm'. Every conversation follows five stages, namely: 1) building rapport with the texter, 2) exploring their emotions, what led them to text, and if they are at risk of imminent harm, 3) identifying the goal of the conversation, 4) brainstorming next steps for them to find safety and support after the conversation ends, and 5) ending warmly and recapping their plan for after the conversation ends. Effective, empathetic active listening techniques are used throughout and texters are signposted to other services where appropriate. 50808 does not offer therapy. The service is anonymous and confidential, except for a minority of instances when there is an immediate danger of suicide or homicide, in which case emergency services are alerted. Also, if there are concerns about child protection, 50808 has a statutory duty to inform the relevant authorities.

Secure technology

The 50808 service would not be possible to deliver without state-of-the art technology. Our platform is secure and prioritises those most at risk, using a sophisticated algorithm. We can analyse the issues that are


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of most concern to those texting in and respond accordingly. Those responding to texters have multiple resources at their fingertips.

Excellent people

The 50808 service is managed by a team of skilled supervisory and support staff. Text conversations are handled 24/7 by hundreds of carefully selected, vetted, and highly trained volunteers. There is a commitment within the service to ongoing learning and continuous improvement.

Engagement	People in Ireland	50808	Outcomes
Level of engagement increases 	People who have never heard of 50808	<ul style="list-style-type: none"> Use diverse promotional strategies for a diverse audience Target groups who are poorly served elsewhere and/or for whom help-seeking is stigmatised 	More people finding out about 50808
	People who have heard of 50808 but are unable to access it	<ul style="list-style-type: none"> Work with experts to remove potential barriers for those with low literacy Monitor mobile coverage and device usage rates throughout Ireland 	More people using 50808
	People who have heard of 50808 but have concerns about contacting the service	<ul style="list-style-type: none"> Clearly explain how the service works and how it might help Stress that the service is anonymous Stress that no problem is too small Make it clear that in some cases, 50808 has a duty to notify certain statutory bodies 	More people feeling connected, heard and their feelings validated
	First time texters who do not have a positive experience of 50808	<ul style="list-style-type: none"> Ensure all aspects of the service are of high quality Only signpost texters to external services that are known to be of high quality Seek feedback for continuous improvement 	Individual coping skills identified Signposted to further support
	First time texters who do have a positive experience of 50808	<ul style="list-style-type: none"> Encourage future service use if needed Seek feedback for continuous improvement 	Self-harm prevented
	Repeat texters / frequent texters	<ul style="list-style-type: none"> Supported to find sustainable support through service signposting 	Deaths by suicide prevented
	50808 advocates	<ul style="list-style-type: none"> Encourage spreading the word of 50808 Encourage applying to become a 50808 volunteer 	Help-seeking normalised

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Achieving Objectives - 50808 - ActivitiesProviding a quality service for texters

In 2021, we exchanged over 1.8 million messages with texters through more than 53,000 supportive conversations. Respectively, these figures represent an increase of 68% and 63% on our 2020 totals.

90% of texters reported a helpful experience with 50808 in 2021. Some of the most common words used by texters in our post-conversation survey in 2021 included:

Our Crisis Volunteers

During 2021, a total of 719 volunteers were actively engaged in delivering the 50808 service.

In 2021, we screened and processed 598 applications from prospective volunteers, inviting 544 to train as Crisis Volunteers. On average, 64% of successful applicants completed the training, with a total of 286 training graduates joining the 50808 platform this year. By year end, we had 300 volunteers currently active on the platform.

We continued to operate our updated "Universal Core Training" volunteer curriculum, which includes a Traveller and Roma Community module first introduced in 2020. Management of the volunteer training process was enhanced with the adoption of Salesforce, which now acts as our "one stop shop" for screening admissions, checking references, enrolling trainees, and onboarding onto the 50808 platform. Adopting Salesforce has streamlined and improved our volunteer communications while increasing our capacity to securely manage volunteer data.

Volunteer feedback from the year included:

"I decided to volunteer because when I first heard of 50808 I thought how much it would have benefited me when I was going through a hard time to have access to a service like 50808. Being able to give back and be there for others when they are going through a difficult time is a really wonderful feeling."

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"The reason I became a crisis volunteer is because I believe nobody should feel like they have to suffer in silence. I wanted to be part of this amazing team of caring, selfless people who want to be a listening ear to those who feel like they have none."

"I wanted to help people to show them that they are not alone and to help them realise their inner strength. I also like the flexibility of being a Crisis Volunteer. I can do it from home at any hour of the day, sitting comfortably in my favourite chair with a nice cup of tea and some sweet treats."

"Being there to listen to someone is a privilege, everyone needs support at some time and I'm happy to be there when they need it. 50808 is a valuable service in Ireland, being part of it is so rewarding."

The 50808 Supervision Team - Active Rescues and Mandatory Reporting

At all times, members of the 50808 Supervision Team are available to oversee the delivery of the service by Crisis Volunteers. These members of staff are particularly important for two vital processes: Active Rescues and Mandatory Reporting.

Active Rescues arise where the service deems a texter to be in imminent danger. Active rescues may be initiated for texters at risk of suicide, homicide, medical emergencies, crimes in progress, and domestic abuse. In these situations, we work with the texter to de-escalate and help them come up with a plan to stay safe. Initiating an Active Rescue by escalating a conversation to emergency services is our last resort. In total, we escalated 653 Active Rescues in 2021.

Mandatory Reporting concerns our obligations as a service when we suspect a child protection issue, which includes making a report to Tusla. The Supervision Team has created a Mandatory Reporting script to outline the process, which has proved extremely effective in empowering texters when it comes to sharing identifying information in relation to their situations. In 2021, we filed 71 Mandatory Reports with Tusla.

Marketing the 50808 service

50808 uses digital marketing to make people aware of our service and to reach people in the moments where they need support. Our website, text50808.ie, was visited 334,952 times during 2021.

How people arrived to text50808.ie in 2021	Website Visits	% of total
Google Ads	219,538	66%
Social Media	43,372	13%
Direct Traffic	32,978	10%
Search Engines	27,509	8%
Other Websites	11,459	3%
Other	96	0%
Total	334,952	100%

During 2021, we reached more than 2.5 million people through campaigns on Instagram and Facebook, as well as nearly 640,000 people on TikTok.

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DIRECTORS' REPORT (CONTINUED)
 FOR THE YEAR ENDED 31 DECEMBER 2021

Where did people hear about 50808 in 2021?

1. Media or social media (46%)
2. Google Search (35%)
3. From a family member or friend (9%)
4. From another source (4%)
5. From a medical or mental health professional (3%)

50808 also continues to maintain 'Keyword Partnerships' with a number of trusted organisations. Keyword partners advertise the 50808 service under their own name and branding to their existing audiences. Existing keyword partners include; BeLongTo, Union of Students Ireland, National Women's Council, Pavee Point, Health Service Executive, Gaelic Players Association and PCHEI (Psychological Counsellors in Higher Education Ireland).

Achieving Objectives - 50808 - Reaching KPIs

In 2021, we engaged texters in a total of 53,746 conversations (+62% on 2020) and exchanged 1,816,475 messages as we supported texters with whatever was challenging them in the moment.

Monthly breakdown of website traffic, conversation volume, active rescues and mandatory reports:

Month (2021)	Website visits	Number of Conversations	Number of Active Rescues	Number of Mandatory Reports
January	43,425	5,985	73	8
February	27,692	4,788	57	6
March	19,787	4,658	57	9
April	15,387	3,955	41	4
May	16,424	4,011	65	7
June	16,519	4,046	61	6
July	17,490	4,179	58	5
August	19,053	4,079	41	11
September	31,239	4,304	50	3
October	42,759	4,663	60	2
November	38,778	4,500	44	3
December	46,399	4,578	46	7
Total	334,952	53,746	653	71

Texter Demographics: Age and Gender Identity

Texter demographics are derived from a survey texters are asked to complete at the end of each conversation, with the exception of texters for whom an Active Rescue is initiated.

Based on the results of these surveys, we can conclude that texters of all ages availed of the support provided by 50808 volunteers throughout 2021. The profile of texters was predominantly young people, with 75% of texters aged between 14 and 34.

COMMUNITY CREATIONS CLG

DIRECTORS' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 DECEMBER 2021

The gender profile of texters varied from month to month but averaged 75% women, 20% men and 5% other or preferred not to say. This represents a marginal increase (2%) in the proportion of men in our survey sample, however the results of an exercise carried out in December 2020 have led us to believe that men may be underrepresented by as much as 25% in these figures, due to being less likely to complete the post-conversation survey after seeking support.

Achieving Objectives - 50808 - OutcomesKey Outcomes in 2021

- 90% of texters said they found their conversation with 50808 'helpful' or 'very helpful'
- 94% of texters were responded to within five minutes of texting in to the service
- 90% of texters believed their volunteer was genuinely concerned for their well-being
- 62% of texters shared an experience or feeling they had never shared before
- 73% of texters agreed on a wellbeing plan to follow at the end of their conversation
- 66% of texters who agreed on a plan said they would follow through, 32% said they might

Following their conversation with 50808 texters reported:

- Feeling more heard (84%)
- Feeling more supported (84%)
- Feeling more cared about (78%)
- Feeling more calm (73%)
- Feeling more relaxed (72%)
- Feeling more willing to seek help (69%)
- Feeling more in control (69%)
- Feeling more hopeful (67%)
- Feeling more confident (46%)

Examples of feedback from 50808 texters in 2021:

"I had been holding back from texting the number for ages because I felt worried that maybe it was meant for people worse off than me. I'm so glad I sent the text now. I've never had a panic attack pass so quickly [...] I feel a great weight has been lifted and a storm has passed. Thank you so much."

"Feeling heard, cared for and validated is all someone needs when they're in a moment of panic and crisis. This is exactly what my volunteer did, with words of encouragement, understanding and empathy. You helped me work through the problem together and I'm so grateful this resource exists".

"It was like letting the pressure out of a boiling pot. I am very grateful for your volunteering. It makes a phenomenal difference".

"I have been struggling for a while now but I find so, so much comfort in knowing I have the support and help I need within seconds. 50808 and their volunteers are absolutely heroes".

"I felt freed being able to talk about something I felt I couldn't tell anyone else about. Meant so much to have someone there to text and not have to worry".

"I got up today feeling low but thanks to you that's changed. Thank God I came across the advert for this".

"Thank you for being there at 3 o'clock in the morning while I was having a difficult time. This service is amazing and only works because people like you make yourselves available".

COMMUNITY CREATIONS CLG

DIRECTORS' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 DECEMBER 2021

"I felt like I was in a dark hole tonight and after that conversation and the kind words I have light again and I want to say thank you so much for this great service. It really can mean the world to a person to have support and kind words that they may not hear from anyone else in their lives".

"This short conversation I just had has basically saved my life. It goes to show just how helpful a chat can be. I am eternally grateful".

CHARITY STRUCTURE & GOVERNANCE

Community Creations is registered as a company limited by guarantee under the Companies Act 2014 and does not have share capital. Community Creations is registered with Charities Regulatory Authority and complies with its obligations to submit annual returns on its core activities to the Charities Regulator. Details are as follows:

- Registered Company Number: 384783
- Registered Charity Number: 20057923
- CHY Number: 16212

The governing document of the Charity is the Constitution. Community Creations is governed by the Board of Directors (the "Board"), who make decisions at Board level regarding the strategy of Community Creations and who are responsible for the oversight of the Charity.

The Directors have appointed a Chief Executive Officer ("CEO") and have entrusted a range of day to day decision making powers to the CEO. Delegated responsibilities are documented in the "Matters Reserved" and "Board-CEO Division of Responsibilities" policies which are reviewed annually by the Board. The CEO is supported in their role by a Leadership Team who is appointed by the CEO. The CEO reports to the Board and is not a member of the Board. The CEO acted as Company Secretary during 2021 following retirement of the existing Company Secretary. A new Company Secretary will be appointed during 2022. The current CEO is Ian Power who has been in place since 2013. The Leadership Team consists of Ian Power, Maria Towey (Director, People & Operations), Kiki Martire (Director, spunout) and Nicole Forster (Director, 50808).

All employment matters relating to the CEO, including remuneration, are the exclusive preserve of the Board and may not be delegated.

The CEO has responsibility for all other employment related matters. At the end of 2021, Community Creations employed 39.5 people across the spunout and 50808 services: 19 full-time and 14 part-time or in shift work. In addition, the work of Community Creations is supported by hundreds of volunteers: 719 Crisis Volunteers, 130 Action Panel members, and 83 volunteer content creators (with some crossover between these groups).

Pay scales for all posts are approved by the Board, progression along the approved pay scale is performance based and is approved by the relevant Leadership Team member and the CEO, within budget parameters approved by the Board.

Board composition

The composition of the Board aims to provide a diversity of skills and expertise that supports Community Creations in the achievement of its mission and reflect the perspectives of the key stakeholders in the Charity. In accordance with the Constitution, the maximum number of Directors is 14 and the minimum is 3. A minimum of 2 Directors must be members of the spunout Youth Action Panel, nominated through a vote of the members of the Action Panel.

COMMUNITY CREATIONS CLG

DIRECTORS' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 DECEMBER 2021

The election of Directors is governed by the Charity's Constitution and the Board's own Terms of Reference. At each Annual General Meeting, the third of existing Directors who have been longest in office are obliged to retire and may seek re-election to the Board subject to their continued eligibility. Election is by the members of Community Creations.

The Directors are also empowered to fill casual vacancies to the Board via appointment, whereupon the appointed Director(s) will serve on the Board until the next Annual General Meeting, at which they are obliged to retire and may seek re-election. Before the appointment of a new Director(s) to the Board, the existing Directors will seek to identify competency gaps among its membership and will seek to fill any gaps identified. Board vacancies are publicly advertised and candidates are interviewed by a panel of existing Directors.

The Board completes an annual self-evaluation and skills assessment, the outcome of this exercise is reviewed by the full Board. The Directors receive thematic developmental training at their annual off-site meeting and training opportunities are made available (as needed) to the Directors regularly throughout the year.

Board sub-committees

The Board has established a number of sub-committees to support its work, however all matters are subject to ultimate ratification by the Board. The following Board sub-committees were in place during 2021:

1.) Governance & Risk

The Governance & Risk committee is responsible for overseeing Community Creations' compliance with the Charities Governance Code and the promotion of an appropriate risk management framework. The work of the committee is based around a governance calendar, which sets out the internal policy papers due for review by the Board each year in order to maintain compliance with the Governance Code. The Committee also has oversight of the charities risk register. During 2021, in addition to on-going activities, the committee reviewed and advised on the work of the Charities Anti-Racism Working Group ahead of its final report to the Board.

The Governance and Risk committee met 5 times during 2021. The committee was chaired by Laura Harmon and the members who served during 2021 were Emma Finn, Fíona Ní Chinnéide and Zöe Cummins (non-board Action Panel representative).

2.) Finance & Audit

The Finance & Audit committee is responsible for effective review and monitoring of financial risks; reliable management and financial reporting; review of annual budgets and forecasts; maintenance of effective policies in relation to internal controls; and overseeing the independent audit. The committee is also responsible for setting targets in relation to financial reserves and monitoring the Charities progress towards these targets. During 2021, in addition to on-going activities, the committee oversaw a tender process for external audit services, resulting in the appointment of a new Independent Auditor.

The Finance & Audit committee met 7 times during 2021. The committee is chaired by Conor Nolan, Treasurer, and the members who served during 2021 were Emma Finn, Amanda Fitzgerald, John McNamara and Alex Deane (non-board Action Panel representative).

3.) Fundraising

The Fundraising committee is responsible for guiding the Charities fundraising strategy; and reviewing new opportunities for fundraising. The committee meets on an ad hoc basis as needed. The fundraising committee met 7 times during 2021. The committee was chaired by Nigel Heneghan and the members who

COMMUNITY CREATIONS CLG

DIRECTORS' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 DECEMBER 2021

served during 2021 were Ronan Costello, Maria McCann and Criodán Ó Murchú.

A revised sub-committee structure has been adopted by the Directors in 2022 to ensure the structure remains appropriate to supporting the Charity and work of the Board.

Membership of the Board during the year

The Directors who served during the year are listed below together with a report on attendance at Board meetings. There were 6 Board meetings in 2021. A profile of the Directors is available on the spunout website - <https://spunout.ie/about/board-of-directors>.

Director	Board Meeting Attendance*
John McNamara (Chairperson) (retired December 2021)	5/6
Conor Nolan (Treasurer)	4/6
Nigel Heneghan (retired December 2021)	6/6
Ronan Costello (retired December 2021)	3/6
Fíona Ní Chinnéide (retired September 2021)	3/4
Amanda Fitzgerald	5/6
Emma Finn	5/6
Maria McCann	4/6
Laura Harmon (retired April 2022)	3/6
Barry Ryan	6/6
Suzanne Mulholland	5/6
Criodán Ó Murchú (Nominated by the spunout non-Board Action Panel representative)	5/6
Tammy Donaghy (Nominated by the spunout non-Board Action Panel representative) (retired April 2021)	2/2
Caitlin Grant (Nominated by the spunout non-Board Action Panel representative) (appointed May 2021)	3/4
Tara Doyle (Chairperson) (appointed March 2022)	n/a
Daniel Waugh (appointed March 2022)	n/a
Conor Healy (appointed March 2022)	n/a
Dermot O'Sullivan (appointed April 2022)	n/a

* Due to retirement or appointment certain Directors were not eligible to attend all meetings, as a result the number of eligible meetings is less than 6 for certain Directors.

During 2021, John McNamara, Nigel Heneghan, Fíona Ní Chinnéide, Ronan Costello and Tammy Donaghy, retired as a Director and Clodagh O'Reilly retired as Company Secretary. Ian Power acted as Company Secretary following Clodagh O'Reilly's retirement.

Subsequent to 31 December 2021, Laura Harmon retired from the Board and Tara Doyle, Daniel Waugh, Conor Healy and Dermot O'Sullivan were appointed as Directors. Tara Doyle was appointed as Chairperson of the Board of Directors in March 2022.

COMMUNITY CREATIONS CLG

DIRECTORS' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 DECEMBER 2021

Community Creations would like to thank the retiring Directors for their contribution to the development of the Charity.

All Board members work in a voluntary capacity and do not receive any remuneration. No Board expenses were paid during 2021.

CHARITIES GOVERNANCE CODE

Community Creations is registered with Charities Regulatory Authority and complies with the statutory Charities Governance Code. The Charities Governance Code came into effect for the reporting year 2020 in order to report on compliance in 2021. Community Creations has declared full compliance with the Charities Governance Code during 2021, and was previously compliant with the voluntary Governance Code for Community, Voluntary and Charitable Organisations beginning in 2016.

RISK MANAGEMENT

Community Creations uses its risk register to monitor and mitigate risk arising across the full range of its activities. The risk register is reviewed on a regular basis by the Governance and Risk committee. The risk register identifies risks under the following themes: Financial, HR, Technical, Legal and Commercial. The risk register identifies the principal risks, their likelihood and severity, and the mitigation/actions necessary to manage them effectively. The Directors are aware of the key risks to which the Charity is exposed, in particular those related to the operation and finances of the Charity and are satisfied that there are appropriate systems and mitigations in place to address these risks.

The key risks facing the Charity are as follows:

- Breach of cyber security resulting in data loss
- Loss of funding
- Data protection (GDPR) failures
- Operational risk related to 24/7 nature of 50808 service
- Risk of failure in relation child protection

The risk register details the various policies and mitigants in place to reduce or avoid the above risks.

FINANCIAL REVIEW & FINANCIAL POSITIONIncome

Total income grew to €2,293,664 during 2021 from €2,167,917 in 2020. Just under 84% of income was restricted (2020: 75%). This increase in income during 2021 can be attributed to a number of additional projects and grants awarded to the spunout service and additional HSE funding to resource the first full year of operation of the 50808 service.

Community Creations is principally funded by grants received from the Health Service Executive (via Section 39 grants), the Department of Children, Equality, Disability, Integration and Youth and the Department of Health.

The Section 39 grants from the Health Service Executive are provided by the Mental Health Division, National Office for Suicide Prevention and the Health & Wellbeing Division.

The grants from the Department of Children, Equality, Disability, Integration and Youth are split evenly between the Youth Service Grant Scheme (YSGS) administered by Pobal and the Youth Information Centre (YIC) scheme administered by the City of Dublin Youth Services Board (CDYSB).

The grant from the Department of Health is made through the Slaintecare Integration Fund administered by Pobal. This grant ended in April 2021 and was replaced by additional funding from the Health Service

COMMUNITY CREATIONS CLG

DIRECTORS' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 DECEMBER 2021

Executive.

In addition, Community Creations generates unrestricted funds from a mix of corporate donations, philanthropic grants, and other fundraising. During 2021 funding from these sources amounted to €258,007 (2020: €689,671).

Additional detail on income is provided in Notes 4, 5 & 6 of these financial statements.

Expenditure

Total expenditure during 2021 grew to €2,345,009 during 2021 from €2,025,658 in 2020. Staff costs, professional services & marketing costs continued to represent the most significant expenditure during 2021. The increase during 2021 can be attributed to increased staff and running costs associated with the first fully operational year of the 50808 service following public launch mid-2020 and also additional project costs arising from grants awarded to the spunout service in the year.

The Charity continues to make efforts to maximise value for money across all budget lines. The majority of our state funding is provided to cover the staff costs within the Charity to provide services to beneficiaries. In all cases, the cost of employee remuneration covered by state funding is linked to their necessity in delivering on clearly defined elements of an agreed Service Level Agreement ("SLA"). Appropriate and measurable KPIs are agreed and reported on at specific reporting deadlines throughout the year in accordance with the terms set by each SLA.

Additional detail on expenditure is provided in Notes 7, 8 & 9 of these financial statements.

Overall financial performance

The Charity generated a deficit for the year of €51,345 (2020: surplus of €142,259). During 2021 the Charity released a portion of accumulated reserves (€40,576) to employ a Development Manager with the aim of diversifying the Charities funding sources. This investment is the driver of the deficit recorded in 2021. The Board is hopeful this investment will bring long term benefits to Community Creations. The deficit transferring to reserves will decrease unrestricted funds carried forward.

The Charity has a positive net asset position of €199,496 at 31 December 2021. This has decreased from €250,841 in 2020, this decrease was due to the deficit generated in 2021. The Charity has €543,427 cash on hand at the end of 2021.

We are very grateful for the support of our funders, donors, fundraisers and to those who supported our fundraising campaigns, whose efforts and kindness help us deliver our service to the young people of Ireland.

RESERVE POLICY

In accordance with recommended best practice for charities, Community Creations maintains a reserves policy. The stated goal is to achieve a reserve which equates to 3 months operational expenditure, in order to reduce liquidity and funding risks. At 31 December 2021 we held 1 month operational expenditure in reserves. The Charity continues to work toward compliance with its stated reserve policy.

We plan to achieve this target by seeking to diversify our unrestricted funding sources from statutory, philanthropic and fundraising sources. To support this objective the Charity has released a certain amount from reserves in 2021 to fund the role of Development Manager, which is focussed on diversifying the Charities source of funds.

COMMUNITY CREATIONS CLG

DIRECTORS' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 DECEMBER 2021

INVESTMENTS POLICY

Community Creations does not hold any financial investments. Any funding surplus to current requirements is held in Irish bank accounts and is readily accessible.

It is not proposed at this time that the Charity consider other investment options, given the increased level of risk with speculative investments.

FUTURE DEVELOPMENTS

The Charity is not expected to have any significant changes to its operations in the foreseeable future.

POLITICAL DONATIONS

The Charity did not make any political donations during the year.

RESEARCH & DEVELOPMENT

The Charity did not undertake any research and development activity during the year.

TRANSACTIONS WITH DIRECTORS

The Charity did not enter into any transactions with the Directors during the year

DISCLOSURE OF INFORMATION TO AUDITORS

Each of the persons who are Directors at the time when this Directors' report is approved has confirmed that:

- so far as that Director is aware, there is no relevant audit information of which the charity's auditors are unaware, and;
- that Director has taken all the steps that ought to have been taken as a Director in order to be aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

ACCOUNTING RECORDS

The measures taken by the Directors to ensure compliance with the requirements of Sections 281 to 285 of the Companies Act 2014 with regard to the keeping of accounting records, are the employment of appropriately qualified accounting personnel and the maintenance of computerised accounting systems. The company's accounting records are maintained at the company's registered office at Sean McBride House, 48 Fleet Street, Dublin 2.

INDEPENDENT AUDITORS

The auditor, Woods and Partners Limited, Chartered Accountants and Registered Auditor, were appointed on 14 December 2021 and have indicated their willingness to continue in office. The designated Directors will propose a motion reappointing the auditors at a meeting of the Directors.

POST BALANCE SHEET EVENTS

There have been no significant events affecting the company since the year end.

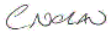
GRATITUDE

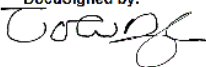
The Directors would like to thank the staff team and all our volunteers for their hard work in making 2021 such an impactful year in providing information and support to thousands of young people all around Ireland.

COMMUNITY CREATIONS CLG

DIRECTORS' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 DECEMBER 2021

Approved by order of the members of the Board of Directors on 28 May 2022 and signed on their behalf by:

DocuSigned by:

3BAB8BB0AB134F8...
Conor Nolan
Treasurer

DocuSigned by:

73484E4350754A7...
Tara Doyle
Chairperson

COMMUNITY CREATIONS CLG

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF COMMUNITY CREATIONS CLG

Opinion

We have audited the financial statements of Community Creations Company Limited by Guarantee (the 'charitable company') for the year ended 31 December 2021 which comprise the Statement of financial activities, the Balance sheet, the Statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is Irish law and Charities SORP Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2021 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with Charities SORP Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2014.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in Ireland, including the Ethical Standard issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Directors with respect to going concern are described in the relevant sections of this report.

COMMUNITY CREATIONS CLG

**INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF COMMUNITY CREATIONS CLG
(CONTINUED)**

Other information

The other information comprises the information included in the Annual report other than the financial statements and our Auditors' report thereon. The Directors are responsible for the other information contained within the Annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2014

Based solely on the work undertaken in the course of the audit, we report that:

- in our opinion the information given in the Directors' report is consistent with the financial statements; and
- in our opinion, the Directors' report has been prepared in accordance with applicable legal requirements.

We have obtained all the information and explanations which we consider necessary for the purposes of our audit.

In our opinion, the accounting records of the company were sufficient to permit the financial statements to be readily and properly audited, and the financial statements are in agreement with the financial records.

Matters on which we are required to report by exception

Based on the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Directors' report.

The Companies Act 2014 requires us to report to you if, in our opinion, the disclosures of Directors' remuneration and transactions required by sections 305 to 312 of the Act are not met. We have nothing to report in this regard.

Responsibilities of Directors for the financial statements

As explained more fully in the Directors' responsibilities statement, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Directors are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

COMMUNITY CREATIONS CLG

**INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF COMMUNITY CREATIONS CLG
(CONTINUED)**

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the IAASA's website at: [https://www.iaasa.ie/Publications/ISA-700-\(Ireland\)](https://www.iaasa.ie/Publications/ISA-700-(Ireland)). This description forms part of our Auditors' report.

Use of our report

This report is made solely to the charitable Company's members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the members those matters we are required to state to them in an Auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.

Conor Woods
for and on behalf of
Woods and Partners Limited
Chartered Accountants and Registered Auditor
2 Dublin Landings
North Wall Quay
Dublin 1

Date:

COMMUNITY CREATIONS CLG

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 DECEMBER 2021**

	Note	Restricted funds 2021 €	Unrestricted funds 2021 €	Total funds 2021 €	Total funds 2020 €
Income from:					
Charitable activities	4	1,917,120	250,928	2,168,048	1,808,597
Fundraising activities	5	-	107,079	107,079	346,102
Other income	6	18,537	-	18,537	13,218
Total income		1,935,657	358,007	2,293,664	2,167,917
Expenditure on:					
Cost of generating funds	7	-	53,104	53,104	2,070
Charitable activities	8	1,935,657	356,248	2,291,905	2,023,588
Total expenditure		1,935,657	409,352	2,345,009	2,025,658
Net movement in funds		-	(51,345)	(51,345)	142,259
Reconciliation of funds:					
Total funds brought forward		-	250,841	250,841	108,582
Net movement in funds		-	(51,345)	(51,345)	142,259
Total funds carried forward		-	199,496	199,496	250,841

The Statement of financial activities includes all gains and losses recognised in the year.

The notes on pages 30 to 47 form part of these financial statements.

COMMUNITY CREATIONS CLG
REGISTERED NUMBER: 384783

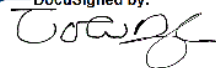
BALANCE SHEET
AS AT 31 DECEMBER 2021

	Note	2021 €	2020 €
Fixed assets			
Tangible assets	13	100,001	84,210
		<u>100,001</u>	<u>84,210</u>
Current assets			
Debtors	14	35,299	32,238
Cash at bank and in hand		543,427	677,568
		<u>578,726</u>	<u>709,806</u>
Creditors: amounts falling due within one year	15	(479,231)	(543,175)
		<u>99,495</u>	<u>166,631</u>
Net current assets		<u>99,495</u>	<u>166,631</u>
Total assets less current liabilities		<u>199,496</u>	<u>250,841</u>
Total net assets		<u>199,496</u>	<u>250,841</u>
Charity funds			
Restricted funds	17	-	-
Unrestricted funds	17	199,496	250,841
Total funds		<u>199,496</u>	<u>250,841</u>

The financial statements were approved and authorised for issue by the Directors on 28 May 2022 and signed on their behalf, by:

DocuSigned by:

3BAB8BB0AB134F8...
Conor Nolan
Treasurer

DocuSigned by:

73484E4350754A7...
Tara Doyle
Chairperson

The notes on pages 30 to 47 form part of these financial statements.

COMMUNITY CREATIONS CLG

STATEMENT OF CASH FLOWS
 FOR THE YEAR ENDED 31 DECEMBER 2021

	2021 €	2020 €
Cash flows from operating activities		
Net cash used in operating activities	(85,852)	452,563
	<hr/>	<hr/>
Cash flows from investing activities		
Proceeds from the sale of tangible fixed assets	899	-
Purchase of tangible fixed assets	(49,188)	(36,869)
	<hr/>	<hr/>
Net cash used in investing activities	(48,289)	(36,869)
	<hr/>	<hr/>
Cash flows from financing activities		
Net cash provided by financing activities	-	-
	<hr/>	<hr/>
Change in cash and cash equivalents in the year	(134,141)	415,694
Cash and cash equivalents at the beginning of the year	677,568	261,874
	<hr/>	<hr/>
Cash and cash equivalents at the end of the year	<u>543,427</u>	<u>677,568</u>

The notes on pages 30 to 47 form part of these financial statements

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

1. General information

Community Creations Company Limited by Guarantee is a company limited by guarantee registered under Part 16 of the Companies Act 2014 with company number 384783. The registered office is Sean MacBride House, 48 Fleet Street, Dublin 2.

2. Accounting policies**2.1 Basis of preparation of financial statements and statement of compliance**

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (second edition - October 2019) and the Companies Act 2014.

Community Creations CLG meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

The financial statements are presented in Euros (€) which is the functional currency of the Charity.

2.2 Going concern

The Charity derives its principal funding through grants from the Health Service Executive ("HSE") and various government departments. The Directors are confident that these funders shall continue to fund Community Creations into the foreseeable future, and in this regard, have prepared the financial statements on the going concern basis.

2.3 Income

All income is recognised once the Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Donated services or facilities are recognised when the Charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use of the Charity of the item is probable and that economic benefit can be measured reliably.

Grants are included in the Statement of financial activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

On receipt, donated professional services and facilities are recognised on the basis of the value of the gift to the Company which is the amount it would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

2. Accounting policies (continued)

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Fundraising costs are those incurred in seeking voluntary contributions and do not include costs of disseminating information in support of the charitable activities. Support costs are those costs incurred directly in support of expenditure on the objects of the company and include project management carried out at headquarters. Governance costs are those incurred in connection with administration of the Charity and compliance with constitutional and statutory requirements.

Costs of generating funds are costs incurred in attracting voluntary income, and those incurred trading activities that raise funds.

Charitable activities and Governance costs are costs incurred on the Charity's operations, including support costs and costs relating to the governance of the Charity apportioned to charitable activities.

All expenditure is inclusive of irrecoverable VAT.

2.5 Government grants

Grants are accounted for under the accruals model as permitted by FRS 102. Grants relating to expenditure on tangible fixed assets are credited to the Income and expenditure statement at the same rate as the depreciation on the assets to which the grant relates. The deferred element of grants is included in creditor as deferred income.

Grants of a revenue nature are recognised in the Income and expenditure statement in the same period as the related expenditure.

2.6 Tangible fixed assets and depreciation

Tangible fixed assets are initially recognised at cost, net of depreciation and any provision for impairment. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on the following basis:

Fixtures and fittings	-	20%
Computer equipment	-	25%

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in the Statement of financial activities.

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

2. Accounting policies (continued)**2.7 Debtors**

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.8 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.9 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

2.10 Financial instruments

The Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

2. Accounting policies (continued)**2.11 Pensions**

The Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Company to the fund in respect of the year.

2.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Directors in furtherance of the general objectives of the Company and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Directors for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Company for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

3. Critical accounting estimates and areas of judgment

In the application of the Charity's accounting policies, the Directors may be required to make judgments, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

4. Income from charitable activities

	Restricted funds 2021 €	Unrestricted funds 2021 €	Total funds 2021 €
Health Service Executive	1,475,000	-	1,475,000
Department of Children, Disability, Equality, Integration & Youth - Youth Services Grant Scheme administered by Pobal	111,567	-	111,567
Department of Children, Disability, Equality, Integration & Youth - Youth Information Centre Scheme administered by City of Dublin Youth Services Board	102,167	-	102,167
Department of Health, Sláintecare Integration Fund administered by Pobal	86,968	-	86,968
Rethink Ireland: Innovate Together Fund	137,068	-	137,068
Department of Children, Disability, Equality, Integration & Youth - Youth Cimate Justice Scheme	4,350	-	4,350
Community Foundation Ireland	-	115,000	115,000
Other income	-	135,928	135,928
Total 2021	1,917,120	250,928	2,168,048
	<i>Restricted funds 2020 €</i>	<i>Unrestricted funds 2020 €</i>	<i>Total funds 2020 €</i>
Health Service Executive	1,259,099	-	1,259,099
Department of Children, Disability, Equality, Integration & Youth - Youth Services Grant Scheme administered by Pobal	106,254	-	106,254
Department of Children, Disability, Equality, Integration & Youth - Youth Information Centre Scheme administered by City of Dublin Youth Services Board	99,675	-	99,675
Department of Health, Sláintecare Integration Fund administered by Pobal	136,821	-	136,821
Rethink Ireland: Innovate Together Fund	10,932	-	10,932
Other income	-	195,816	195,816
<i>Total 2020</i>	1,612,781	195,816	1,808,597

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

4. Income from charitable activities (continued)

The company receives donations in kind by way of donated services and volunteer hours. The economic benefits of these services cannot be quantified and so are not included in the financial statements.

The following grants were received during the year:

Health Service Executive

Name of grant: Section 39 Health Act 2004: Non-Acute/ Community Agencies Grant-in-Aid Funding 2021.

Purpose: The funding is used to achieve the organisation's charitable objects in the provision of a youth information website (spunout) and digital support service for young people (50808).

Amount and term: €1,475,000 for the calendar year of 2021.

Amount received in 2021: €1,475,000

Amount taken into income in 2021: €1,475,000.

Department of Children, Disability, Equality, Integration & Youth

Name of grant: Youth Information Centre Scheme administered by City of Dublin Youth Services Board.

Purpose: Forming strong strategic partnerships with existing Youth Information Centres and developing its supporting role in collaborating with these organisations and with statutory bodies, particularly with regard to online youth information provision for the sector and youth consultation.

Amount and term: €102,167 for the calendar year 2021.

Amount received in 2021: €102,167.

Amount taken into income in 2021: €102,167

Name of grant: Youth Services Grant Scheme administered by Pobal

Purpose: Funding is provided in the context of the role the organisation plays as a key national youth organisation and the role it plays in the youth sector.

Amount and term: €111,567 for calendar year 2021.

Amount received in 2021: €111,567.

Amount taken into income in 2021: €111,567

Name of grant: Youth Climate Justice Fund 2021 administered by Pobal

Purpose: To support projects on climate justice, including raising awareness about climate justice issues amongst young people and empowering young people to take climate action.

Amount and term: €4,350 for calendar year 2021.

Amount received in 2021: €4,350.

Amount taken into income in 2021: €4,350.

Name of grant: National Youth Organisation Capital Funding Scheme 2021 administered by Pobal

Purpose: A one-off grant to spend on capital items.

Amount and term: €11,013 for calendar year 2021.

Amount received in 2021: €11,013.

Amount of capital expenditure: €10,945.

Amount deferred for refund: €67.

Name of grant: Capital funding scheme for small to medium capital grants for DCDEIY funded youth projects under Youth Information Centres 2021 administered by City of Dublin Youth Services Board.

Purpose: A one-off grant to spend on capital items.

Amount and term: €29,927 for calendar year 2021.

Amount received in 2021: €29,927.

Amount of Capital Expenditure: €24,550.

Amount deferred for refund: €5,377.

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

4. Income from charitable activities (continued)

Department of Health, Slaintecare Integration Fund

Name of grant: Department of Health, Slaintecare Integration Fund administered by Pobal.

Purpose: Assist in delivery of 50808 service which provides free, 24/7 crisis support via text provided by trained Crisis Volunteers and supervised by a team of mental health and social work professionals.

Amount and term: €249,574 from 1st May 2020 to 31st April 2021.

Amount received in 2021: €21,241.

Amount deferred from 2020: €65,727.

Amount taken into income in 2021: €86,968.

5. Income from fundraising activities

	Unrestricted funds 2021 €	Total funds 2021 €
Corporate fundraising	75,134	75,134
Public fundraising	31,945	31,945
	<u>107,079</u>	<u>107,079</u>

	<i>Unrestricted funds 2020 €</i>	<i>Total funds 2020 €</i>
Corporate fundraising	214,407	214,407
Public fundraising	131,695	131,695
	<u>346,102</u>	<u>346,102</u>

6. Other income

	Restricted funds 2021 €	Total funds 2021 €
Amortisation of capital grants	18,537	18,537

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

6. Other income (continued)

	<i>Restricted funds 2020 €</i>	<i>Total funds 2020 €</i>
Amortisation of capital grants	13,218	13,218
	<u>13,218</u>	<u>13,218</u>

7. Fundraising expenses

	Unrestricted funds 2021 €	Total funds 2021 €
Fundraising non pay costs	11,528	11,528
Fundraising pay costs	41,576	41,576
	<u>53,104</u>	<u>53,104</u>

	<i>Unrestricted funds 2020 €</i>	<i>Total funds 2020 €</i>
Fundraising costs	2,070	2,070
	<u>2,070</u>	<u>2,070</u>

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

8. Analysis of expenditure on charitable activities

Summary by fund type

	Restricted funds 2021 €	Unrestricted funds 2021 €	Total funds 2021 €
Staff costs	1,322,701	253,185	1,575,886
Direct charitable activities	532,830	93,571	626,401
Governance costs	49,308	7,812	57,120
Depreciation	30,818	1,680	32,498
	<u>1,935,657</u>	<u>356,248</u>	<u>2,291,905</u>
	<i>Restricted funds 2020 €</i>	<i>Unrestricted funds 2020 €</i>	<i>Total funds 2020 €</i>
Staff costs	1,138,907	113,626	1,252,533
Direct charitable activities	422,648	269,298	691,946
Governance costs	40,668	14,665	55,333
Depreciation	23,776	-	23,776
	<u>1,625,999</u>	<u>397,589</u>	<u>2,023,588</u>

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

9. Expenditure by activity

	Restricted funds 2021 €	Unrestricted funds 2021 €	Total funds 2021 €
Governance costs			
Accountancy	39,042	5,949	44,991
Audit remuneration	8,656	1,491	10,147
Board recruitment	1,610	372	1,982
	<hr/>	<hr/>	<hr/>
	49,308	7,812	57,120
Direct charitable activities			
Rent and service charges	30,960	4,918	35,878
Insurance	6,689	507	7,196
Electricity	642	129	771
Postage and couriers	2,026	325	2,351
Office costs	3,505	804	4,309
Subscriptions	4,555	1,674	6,229
Telephone	8,127	421	8,548
IT Costs	47,929	11,433	59,362
Bank charges	555	374	929
Marketing	247,641	31,356	278,997
Youth participation	4,938	-	4,938
Professional services	175,263	41,630	216,893
	<hr/>	<hr/>	<hr/>
	532,830	93,571	626,401
	<hr/>	<hr/>	<hr/>
	582,138	101,383	683,521
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

	<i>Restricted funds 2020 €</i>	<i>Unrestricted funds 2020 €</i>	<i>Total funds 2020 €</i>
Governance costs			
Accountancy fees	30,328	11,890	42,218
Auditors remuneration	10,340	2,775	13,115
	<u>40,668</u>	<u>14,665</u>	<u>55,333</u>
Direct charitable activities			
Rent and service charges	28,798	14,515	43,313
Insurance	5,037	1,572	6,609
Electricity	1,068	500	1,568
Postage and couriers	2,427	542	2,969
Office costs	5,341	2,926	8,267
Subscriptions	4,245	1,843	6,088
Telephone	6,943	1,225	8,168
IT Costs	27,569	8,996	36,565
Bank charges	750	539	1,289
Marketing	148,646	97,340	245,986
Professional services	187,232	139,005	326,237
Youth participation	4,592	295	4,887
	<u>463,316</u>	<u>283,963</u>	<u>747,279</u>
	<u><u>463,316</u></u>	<u><u>283,963</u></u>	<u><u>747,279</u></u>
10. Auditors' remuneration		2021	2020
		€	€
Fees payable to the Company's auditor for the audit of the Company's annual accounts		10,148	13,116
		<u><u>10,148</u></u>	<u><u>13,116</u></u>
11. Staff costs		2021	2020
		€	€
Wages and salaries		1,342,484	1,004,898
Social security costs		142,601	107,944
Other staff costs		90,801	139,691
		<u><u>1,575,886</u></u>	<u><u>1,252,533</u></u>

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

11. Staff costs (continued)

The average number of persons employed by the Company during the year was as follows:

	2021	<i>2020</i>
	No.	<i>No.</i>
Charitable staff	33.5	<i>30.0</i>
Support staff	6.0	<i>8.0</i>
	<u>39.5</u>	<u><i>38.0</i></u>

The number of employees whose employee benefits (excluding employer pension costs) exceeded €60,000 was:

	2021	<i>2020</i>
	No.	<i>No.</i>
In the band €70,001 - €80,000	1	<i>1</i>

The Board consider the remuneration paid to the CEO to be the total remuneration paid to key management personnel. The total remuneration paid to the CEO in the year was €75,000 (2020: €75,000).

12. Directors' remuneration and expenses

During the year, no Directors received any remuneration or other benefits (2020 - €NIL).

During the year ended 31 December 2021, no Director expenses have been incurred (2020 - €NIL).

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

13. Tangible fixed assets

	Fixtures and fittings €	Computer equipment €	Total €
Cost or valuation			
At 1 January 2021	35,974	107,334	143,308
Additions	2,364	46,824	49,188
Disposals	-	(899)	(899)
At 31 December 2021	<u>38,338</u>	<u>153,259</u>	<u>191,597</u>
Depreciation			
At 1 January 2021	12,127	46,971	59,098
Charge for the year	6,631	25,867	32,498
At 31 December 2021	<u>18,758</u>	<u>72,838</u>	<u>91,596</u>
Net book value			
At 31 December 2021	<u>19,580</u>	<u>80,421</u>	<u>100,001</u>
<i>At 31 December 2020</i>	<u>23,847</u>	<u>60,363</u>	<u>84,210</u>

14. Debtors

	2021 €	2020 €
Due within one year		
Trade debtors	13,800	15,694
Prepayments and accrued income	21,499	16,544
	<u>35,299</u>	<u>32,238</u>

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

15. Creditors: Amounts falling due within one year

	2021 €	2020 €
Trade creditors	32,905	18,423
Other taxation and social security	41,983	34,107
Other creditors	28,700	36,826
Accruals and deferred income	375,643	453,819
	<u>479,231</u>	<u>543,175</u>

16. Deferred income

	2021 €	2020 €
Deferred income at the beginning of the year	338,424	158,703
Amounts released to income during the year	(726,395)	(597,986)
Amounts deferred during the year	720,938	777,707
	<u>332,967</u>	<u>338,424</u>

17. Statement of funds

Statement of funds - current year

	Balance at 1 January 2021 €	Income €	Expenditure €	Balance at 31 December 2021 €
Unrestricted funds				
General funds	<u>250,841</u>	<u>358,007</u>	<u>(409,352)</u>	<u>199,496</u>
Restricted funds				
Restricted funds	<u>-</u>	<u>1,935,657</u>	<u>(1,935,657)</u>	<u>-</u>
Total of funds	<u>250,841</u>	<u>2,293,664</u>	<u>(2,345,009)</u>	<u>199,496</u>

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

17. Statement of funds (continued)

Statement of funds - prior year

	<i>Balance at 1 January 2020 €</i>	<i>Income €</i>	<i>Expenditure €</i>	<i>Balance at 31 December 2020 €</i>
Unrestricted funds				
General funds	108,582	541,918	(399,659)	250,841
	<u>108,582</u>	<u>541,918</u>	<u>(399,659)</u>	<u>250,841</u>
Restricted funds				
Restricted funds	-	1,625,999	(1,625,999)	-
	<u>-</u>	<u>1,625,999</u>	<u>(1,625,999)</u>	<u>-</u>
Total of funds	<u>108,582</u>	<u>2,167,917</u>	<u>(2,025,658)</u>	<u>250,841</u>

18. Summary of funds

Summary of funds - current year

	Balance at 1 January 2021 €	Income €	Expenditure €	Balance at 31 December 2021 €
General funds	250,841	358,007	(409,352)	199,496
Restricted funds	-	1,935,657	(1,935,657)	-
	<u>250,841</u>	<u>2,293,664</u>	<u>(2,345,009)</u>	<u>199,496</u>

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

18. Summary of funds (continued)

Summary of funds - prior year

	<i>Balance at 1 January 2020 €</i>	<i>Income €</i>	<i>Expenditure €</i>	<i>Balance at 31 December 2020 €</i>
General funds	108,582	541,918	(399,659)	250,841
Restricted funds	-	1,625,999	(1,625,999)	-
	<u>108,582</u>	<u>2,167,917</u>	<u>(2,025,658)</u>	<u>250,841</u>

19. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2021 €	Total funds 2021 €
Tangible fixed assets	100,001	100,001
Current assets	578,726	578,726
Creditors due within one year	(479,231)	(479,231)
Total	<u>199,496</u>	<u>199,496</u>

Analysis of net assets between funds - prior year

	<i>Unrestricted funds 2020 €</i>	<i>Total funds 2020 €</i>
Tangible fixed assets	84,210	84,210
Current assets	709,806	709,806
Creditors due within one year	(543,175)	(543,175)
Total	<u>250,841</u>	<u>250,841</u>

COMMUNITY CREATIONS CLG

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

20. Company status

The Company is limited by guarantee and consequently does not have share capital. Each of the members is liable to contribute an amount not exceeding €1 towards the assets of the Company in the event of liquidation.

21. Related party transactions

The CEO of Community Creations CLG is a voluntary non-executive director on the board of the Community Foundation of Ireland (CFI). The Community Foundation for Ireland made grants totalling €25,000 to spunout in 2021.

22. Post balance sheet events

There have been no significant events affecting the Charity since the year end.

23. Comparatives

Some comparatives have been regrouped on a basis consistent with current year.

24. Approval of financial statements

The financial statements for the year ended 31 December 2021 were approved and authorised for issue by the Directors on 28 May 2022.

COMMUNITY CREATIONS CLG

SUPPLEMENTARY INFORMATION
(Not forming part of the audited financial statements)
FOR THE YEAR ENDED 31 DECEMBER 2021

COMMUNITY CREATIONS CLG

SUPPLEMENTARY INFORMATION
AS AT 31 DECEMBER 2021

	2021 €	2021 €	2021 €	2021 €	2020 €
<u>Health Service Executive</u>	<u>Health & Wellbeing</u>	<u>NOSP</u>	<u>Mental Health Division</u>	<u>Total</u>	<u>Total</u>
Grant Income	115,000	160,000	1,200,000	1,475,000	1,259,099
<u>Governance Activities</u>					
Accountancy	6,580	4,074	27,558	38,212	30,327
Auditors Remuneration	1,451	908	6,089	8,448	10,341
Board Recruitment	213	185	1,172	1,570	-
	<u>8,244</u>	<u>5,167</u>	<u>34,819</u>	<u>48,230</u>	<u>40,668</u>
<u>Charitable Activities</u>					
IT Costs	10,930	8,126	27,293	46,349	27,569
Rent	5,974	3,677	20,624	30,275	28,798
Office Costs	3,877	2,672	31,329	37,878	36,368
Professional Services	11,938	-	85,762	97,700	187,231
Marketing	2,776	43,808	194,317	240,901	143,646
Staff Costs	69,086	93,787	805,856	968,729	790,227
Youth Participation	2,175	2,763	-	4,938	4,592
	<u>106,756</u>	<u>154,833</u>	<u>1,165,181</u>	<u>1,426,770</u>	<u>1,218,431</u>
Grant Expenditure	115,000	160,000	1,200,000	1,475,000	1,259,099
Net Surplus/Deficit	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>

COMMUNITY CREATIONS CLG

SUPPLEMENTARY INFORMATION
 AS AT 31 DECEMBER 2021

	2021	2020
	€	€
<u>Department of Children, Equality, Disability, Integreation and Youth – Youth Information Centre Scheme administere by City of Dublin Youth Service Board</u>		
Grant Income	102,167	99,675
<u>Charitable Activities</u>		
Staff Costs	102,167	99,675
Net Surplus/Deficit	_____ _____ -	_____ _____ -
	2021	2020
	€	€
<u>Department of Children, Equality, Disability, Integreation and Youth – Youth Services Grant Scheme administered by Pobal</u>		
Grant Income	111,567	106,254
<u>Charitable Activities</u>		
Staff Costs	111,567	106,254
Net Surplus/Deficit	_____ _____ -	_____ _____ -
	2021	2020
	€	€
<u>Department of Children, Equality, Disability, Integreation and Youth – Youth Climate Justice Fund 2021 administered by Pobal</u>		
Grant Income	4,350	-
<u>Charitable Activities</u>		
Marketing	2,600	-
Professional Services	1,750	-
	_____ 4,350	_____ _____
Net Surplus/Deficit	_____ _____ 0	_____ _____ -

COMMUNITY CREATIONS CLG

 SUPPLEMENTARY INFORMATION
 AS AT 31 DECEMBER 2021

	2021	2020
	€	€
<u>Slaintecare Integration Fund 2019</u>		
Grant Income	86,968	146,412
Capitalised Element	0	-9,591
Amortisation On Capital Element	0	1,377
Total Income	86,968	138,198
<u>Charitable Activities</u>		
Marketing	2,500	5,000
Depreciation	0	1,377
Staff Costs	84,468	131,821
	86,968	138,198
Grant Expenditure	86,968	138,198
Net Surplus/Deficit	-	-